

Contents

Preface to Revised Edition 6

1. Care-fronting:
The Creative Way Through Conflict 9
2. Truthing It:
A Simplified Speech Style 25
3. Owning Anger:
Let Both Your Faces Show 37
4. Inviting Change:
Careful Confrontation 51
5. Giving Trust:
A Two-Way Venture of Faith 63
6. Ending Blame:
Forget Whose Fault 75
7. Case Dismissed:
Reclaiming the Gavel 87
8. Getting Unstuck:
Experiencing the Freedom to Change 97
9. Prejudice:
What Has It Done for You Lately? 113
10. Peacemaking:
Getting Together Again 127

Notes